

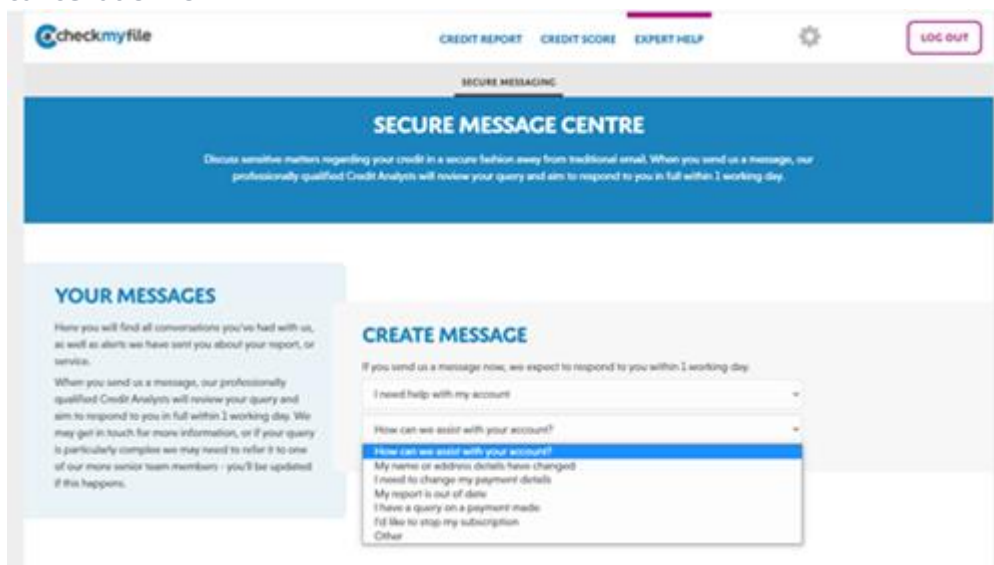
Canceling Your Subscription to Check My File

CheckMyFile is a useful to keep a continuous eye on your credit report but you can choose to cancel your subscription at any time you wish.

To cancel, the options are a little as with many subscription services, but if you follow the steps below you should be able to cancel in just a couple of minutes.

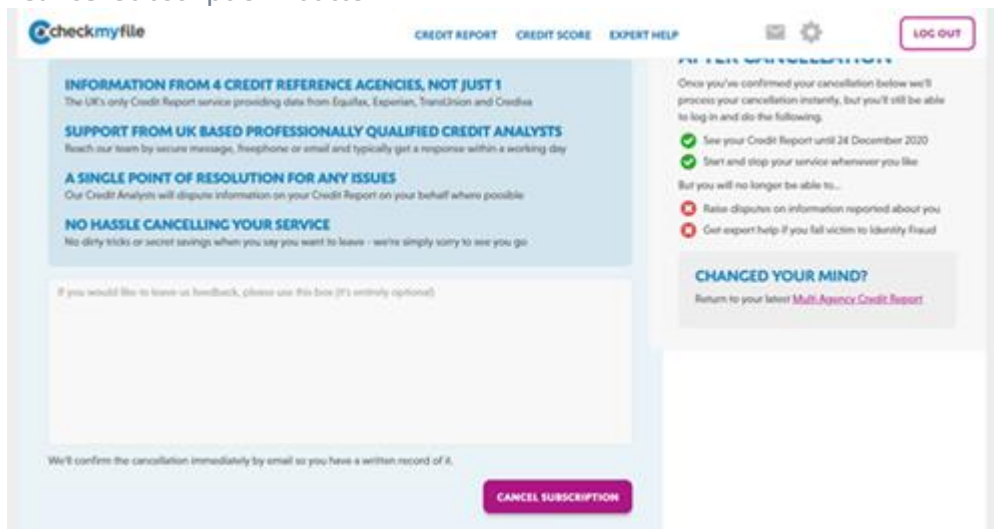
1. Log on to your **CheckMyFile** account and then navigate to the **help** section (it can also be accessed by the 'expert help' link or the envelope icon).

2. Here you must choose the "I'd like to stop my subscription" option to get to the cancellation form.



The screenshot shows the 'SECURE MESSAGE CENTRE' interface. At the top, there are navigation links for 'CREDIT REPORT', 'CREDIT SCORE', and 'EXPERT HELP', along with a 'LOG OUT' button. The main heading is 'SECURE MESSAGE CENTRE' with a sub-heading 'SECURE MESSAGING'. Below this, there are two main sections: 'YOUR MESSAGES' and 'CREATE MESSAGE'. The 'CREATE MESSAGE' section has a dropdown menu for 'How can we assist with your account?' with the following options: 'My name or address details have changed', 'I need to change my payment details', 'My report is out of date', 'I have a query on a payment made', 'I'd like to stop my subscription', and 'Other'. The 'I'd like to stop my subscription' option is highlighted.

3. Enter your reason for cancelling your subscription into the free text box and then click the "Cancel Subscription" button.



The screenshot shows the cancellation form. At the top, there are navigation links for 'CREDIT REPORT', 'CREDIT SCORE', and 'EXPERT HELP', along with a 'LOG OUT' button. The main heading is 'INFORMATION FROM 4 CREDIT REFERENCE AGENCIES, NOT JUST 1'. Below this, there are four sections: 'SUPPORT FROM UK BASED PROFESSIONALLY QUALIFIED CREDIT ANALYSTS', 'A SINGLE POINT OF RESOLUTION FOR ANY ISSUES', and 'NO HASSLE CANCELLING YOUR SERVICE'. There is a text box for 'If you would like to leave us feedback, please use this box (it's entirely optional)'. At the bottom, there is a 'CANCEL SUBSCRIPTION' button. On the right side, there is a section titled 'CHANGED YOUR MIND?' with a link to 'Multi-Agency Credit Report'.

4. You should see a message confirming that your subscription has been cancelled.

The screenshot shows the Checkmyfile website interface. At the top, there is a navigation bar with the Checkmyfile logo, links for CREDIT REPORT, CREDIT SCORE, and EXPERT HELP, and a LOG OUT button. Below the navigation bar, a purple banner displays a message: "Your subscription service has been cancelled (Ref: 2-1-001). We're sorry to see you leave." The main content area is titled "YOUR MULTI AGENCY CREDIT REPORT" and is divided into three sections:

- INFORMATION FROM EQUIFAX:**
 - 9 active accounts reported
 - No negative payment history reported
 - Confirmed on the Electoral Roll
 - Linked to 3 addresses
 - Associated to David Andrew Burgham
 - No Court Judgments or Insolvencies reported
 - No Cifas fraud warnings reported
 - 1 Credit Application in the last 12 months
- INFORMATION FROM EXPERIAN:**
 - 33 active accounts reported
 - No negative payment history reported
 - Confirmed on the Electoral Roll
 - Linked to 2 addresses
 - 1 Financial Associations reported
 - No Court Judgments or Insolvencies reported
 - No Cifas fraud warnings reported
 - No Credit Applications in the last 12 months
- CHECKMYFILE CREDIT SCORE:** A semi-circular gauge showing a score of 886 out of 1000, with four stars below it.